

# Request to cancel policy

Please cancel my individual policy through Arkansas Blue Cross and Blue Shield, Health Advantage or Octave.

<b>Current ID number</b>	<b>Current group number</b>
--------------------------	-----------------------------

**Reason(s):**

**I have another health insurance policy with Arkansas Blue Cross and Blue Shield or Health Advantage**

Effective date of new policy: \_\_\_\_\_

New policy ID number: \_\_\_\_\_

**Death of policyholder**

Date of death: \_\_\_\_\_

**I have insurance with another carrier**

**Other:** \_\_\_\_\_

<b>Print name</b>	
<b>Signature</b>	<b>Date signed</b> (mm/dd/yyyy)

Cancellation of a policy at the request of the Policyholder or an Agent will be done on the 1st or the 15th (depending on the billing cycle) following receipt of a signed request from the policyholder. Refunds of premiums paid prior to receipt of the signed request will not be allowed. Arkansas Blue Cross and Blue Shield, Health Advantage or Octave are entitled to premiums due for the month in which written notice is received whether this is the first day of the month or the last day of the month. Premium refund will not be allowed retroactively because a Policyholder has obtained coverage with another carrier with premiums that overlap Arkansas Blue Cross and Blue Shield, Health Advantage or Octave coverage.

**Return completed form by mail**

Arkansas Blue Cross and Blue Shield  
ATTN: Customer Accounts  
PO Box 2181  
Little Rock, AR 72203-2181  
or

**Fax:** 501-378-2585

**Email:** For non-metallic policies, email it to [cancellations@arkbluecross.com](mailto:cancellations@arkbluecross.com)

For metallic policies, email it to [eescancellation@arkbluecross.com](mailto:eescancellation@arkbluecross.com)

Arkansas Blue Cross and Blue Shield, A Mutual Insurance Company An Independent Licensee of the Blue Cross and Blue Shield Association. Health Advantage is an Independent Licensee of the Blue Cross and Blue Shield Association. Octave is an Independent Licensee of the Blue Cross and Blue Shield Association.